

Early Warning & Recall

The feed and/or food safety of our products receives the highest priority throughout all of our operations. All measures which are needed to guarantee this are being implemented in full without any concessions. If, despite all the precautionary measures taken, products do not comply with legal requirements or with provisions of the assurance schemes our entities are certified for, then all the actions taken are intended to limit (any) negative consequences to a minimum.

With regards to the above, two important steps must be recognized:

Early Warning: detecting and reporting any irregularity in the products handled by our entities and reacting quickly by communicating accordingly;

Recall: blocking and, whenever necessary, recalling of products already delivered.

The responsibility for early warning & recall lies with the coordinator of the recall team, assisted therein by the recall team. The quality manager acts as coordinator.

If any irregularities are discovered in the products delivered by our entities the local quality department should be contacted as soon as possible:

Company	Country	Name	Phone	Mobile	E-mail
Cefetra Group		Audrey Rensen	+31 10 400 7875	+31 6138 56 920	quality@cefetra.nl
Cefetra BV Cefetra Feed Service BV	The Netherlands	Wouter van der Poel	+31 10 400 7983	+31 6835 27 591	quality@cefetra.nl
Cefetra Dairy BV	The Netherlands	Silvia van Dinther	+31 73 2200 625	+31 6280 85 475	quality@cefetradairy.com
Cefetra Ltd.	United Kingdom	Sarah Bell	+44 141 445 7326	+44 7769 697 238	QHSE@cefetra.co.uk
Cefetra Ltd.	United Kingdom	Hannah Kane	+44 141 445 7321	+44 7702 807053	QHSE@cefetra.co.uk
Cefetra Polska Sp. zo.o	Poland	Natalia Krzynowek	+48 587 613 110	+48 510 922 975	krzynowek@cefetra.pl

Cefetra Polska Sp. zo.o	Poland	Radoslaw Sobieraj	+48 587 820 479	+48 785 165 785	sobieraj@cefetra.pl
Cefetra Ibérica S.L.	Spain	Marta Soto	+34 911 928 800	+34 6454 38 472	qualityspain@cefetra.es
Cefetra Ibérica S.L.	Spain	David Salrá	+34 91 192 8800	+34 608 438 566	qualityspain@cefetra.es
Cefetra Spa	Italy	Roberta Merendi	+39 347 689 1821		merendi@cefetra.it

If they are not reachable you can contact the Cefetra group contact or the local trader of the relevant product.